

For your information:

Shanghai Disney Resort new rules and regulations regarding carries and vehicles effective June 30, 2023

For the safety of our guests and Cast Members, and to help improve guest flow and make the experience more enjoyable for all who visit, Shanghai Disney Resort will implement new Shanghai Disneyland Rules and Regulations and Disneytown Rules and Regulations starting June 30, 2023. These include adjusting polices related to carriers or vehicles and activities that are not allowed in Shanghai Disneyland, and indoor locations of Disneytown. Upon effect of the new rules,

The following carriers or vehicles continue to be permitted to be brought into Shanghai Disney Resort:

- Manual wheelchairs or electrically powered wheelchairs with at least three wheels and speed lower than 16 km/h (to be used only for the purposes of carrying guests with assisted mobility needs due to disability, advanced age or relevant medical conditions)
- Child strollers meeting all of the following conditions:
 - Length NOT exceeding 110 cm, width NOT exceeding 80 cm (both including any accessories or extension attachments fully deployed)
 - Designed and used to transport children of 11 years old and younger or with height of 1.4 meters and below on the day of their visit
 - Designed to be pushed from behind

Carriers or vehicles including but not limited to the ones listed below (regardless of their sizes except for the otherwise specified sizes of child strollers) are NOT permitted to be brought into Shanghai Disneyland, and indoor locations of Disneytown:

- Strollers with length exceeding 110 cm, width exceeding 80 cm (both including any accessories or extension attachments fully deployed)
- Wagons, stroller wagons
- Carts
- Strollers with three or less wheels
- Wheeled carriers
- Stroller suitcases
- Any trailer-like object that is pushed, pulled or towed by an electric conveyance vehicle, wheelchair, stroller or person

The following activities are not allowed in Shanghai Disneyland, and indoor locations of Disneytown:

- Pulling of any permitted carriers or vehicles (including permitted strollers) behind oneself
- Using any permitted carriers or vehicles (including permitted strollers) to exclusively transport personal belongings, merchandise, or other physical items

After the new rules take effect, guests can continue to bring their own strollers for accompanying children into Shanghai Disneyland, and indoor locations of Disneytown, as long as the strollers meet the standards outlined by the corresponding Rules and Regulations (including the new rules). Strollers are also available for guests who choose to rent from Shanghai Disneyland's stroller rental location inside the park, and the resort team will continue to look for ways to optimize the stroller rental services and to provide more convenience to guests in need.

Vehicles to be used only for the purposes of carrying guests with assisted mobility needs due to disability, advanced age or relevant medical conditions will continue to be allowed into Shanghai Disney Resort, as permitted by the corresponding Rules and Regulations.

Public areas at the resort, including Wishing Star Park and the general areas of Disneytown, will not be impacted.

We thank our guests and Cast Members for their understanding and cooperation in creating a safer and more enjoyable environment together.

Documents Required

Guests can only enter the park on the day selected at the time of the ticket reservation. All Guests are required to provide the original physical copy of their ID document and their prepaid ticket order when entering the park via Shanghai Disneyland Main Entrance. [Documents Note](#)

Documents Note

- Mainland China guests are required to bring their PRC Resident ID Card.
- Hong Kong China and Macao China guests are required to bring a Mainland Travel Permit for Hong Kong and Macao Residents, PRC Travel Document or Mainland Residence Permit for Hong Kong and Macao Residents.
- Taiwan China guests are required to bring a Mainland Travel Permit for Taiwan Residents, PRC Travel Document or Mainland Residence Permit for Taiwan Residents.
- Other guests are required to bring a valid foreign passport or PRC Foreign Permanent Resident ID Card)

For Mainland China children guests who have not yet obtained a PRC Resident ID Card, **the prepaid ticket order and an acceptable ID Certificate (with both the ID number and photo) are required for identity verification when entering the park.**

All Guests are required to provide the original physical copy of their ID document and their prepaid ticket order when entering the park via Shanghai Disneyland Main Entrance. **Guests under the age of 16 must be accompanied by a guest aged 16 or older to enter the park.**

Ticket Pricing Standards

Shanghai Disneyland Ticket Products Special Pricing

Children: Aged 3 to 11 years old (both inclusive) or with a height above 1.0 meter and up to 1.4 meters on the date of park visitation

Seniors: Aged 60 years old and above on the date of park visitation

Guests with disabilities: Guests with valid disability certificates

Free park admission:

Children under the age of 3 years old or with a height of 1.0 meter and below on the day of their visit

Shanghai Disneyland Annual Pass Products Special Pricing

Children: Aged 3 to 11 years old (both inclusive) or with a height above 1.0 meter and up to 1.4 meters on the date of Annual Pass redemption

Seniors: Aged 60 years old and above on the date of Annual Pass redemption

Guests with disabilities: Guests with valid disability certificates

All "ages" that are mentioned above are deemed to have been reached on the date of the visit corresponding to the date of birth. Guests that do not meet the special pricing or free admission criteria (as set forth above) must purchase a standard ticket to visit Shanghai Disneyland. **Guests under the age of 16 must be accompanied by a guest aged 16 or older to enter the park.**